

# Configuration Management Metrics

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## [Configuration Management Metrics](#)

### **Configuration Management Procedure**

Configuration management control is accomplished by utilizing the CMDB, a centralized configuration management database, or a series of databases that provide central, logical access to configuration data, containing relevant information such as the configuration items and their attributes, baselines, documentation, changes, and relationships

### **Kindle File Format Configuration**

Management metrics may also be used to accomplish management goals by measuring, changing and measuring again in a process of innovation or improvement 7 Types of Management Metrics - Simplicable Number of Incidents reported where the underlying cause of the Incident is the result of inaccurate configuration management information; Effort

### **Configuration Management Measures in CMMI**

Configuration management is an important process in product development The objective of configuration management is relevant metrics of these attributes, and then use the set of the determined metrics to enhance the process Measurement practices perform an important role in recognizing and

### **Configuration Management Principles and Practice**

Dec 30, 2002 · Configuration management (CM) is an important, but often neglected, practice that allows application developers and Metrics for Controlling Configuration Management Performance Section 253 Analyzing Metrics for Control and Improvement Chapter 26 Tool Support for Configuration Management

### **Document: Configuration Management Plan**

Configuration Management Schedules Describes the general CM activities schedule 50 : Configuration Management Resources Describes the CM organizational products, tools, support environment, personnel, and training 60 Configuration Management Plan Maintenance The CMP will be updated as per the WBS Appendix A IEEE STD 828-2005 Document

### **CONFIGURATION MANAGEMENT PROCEDURE**

Configuration management control is accomplished by utilizing the CMDB, a centralized configuration management database , or a series of databases that provide central, logical access to configuration data, Collecting, collating and reporting change management metrics; and Executing tasks delegated by the CAB Chairperson Page 6 of 10

### **Performance Indicators for Configuration Management**

Keywords: Configuration Management, Product Lifecycle Management, Performance Measurement, Maturity Model 1 Introduction Configuration Management (CM) can be seen as a coordinated framework of activities to manage and control configurations [1, 2] Due to the primary aim of

### **Example Configuration Management Roles/Responsibilities ...**

Configuration Management services to the organization taking general • Collects and reports metrics as required • Identifies and reports non-compliance situations • Performs Configuration Management audits as directed • Identifies Service Improvement opportunities

### **FY 2020 IG FISMA Reporting Metrics - CISA**

mobile device management and enterprise mobility management As such, the FY 2020 IG FISMA Reporting Metrics include updates to questions on asset management, security architecture, and flaw remediation (Questions #2, #3, #6, and #19) to assess agency progress in securing mobile endpoints and employing secure application development processes

### **Example Configuration Control Board Charter | ServiceNow**

- Establishment of configuration management goals and objectives, and alignment / adjustment to other corporate goals
- Review of Configuration Management metrics and scorecard
- Review of incidents or problems related to configuration management
- Other major activities with potential impact to configuration management efforts

### **Inspector General FISMA Metrics V1.0 - CISA**

Management's consideration of agency mission, resources, and challenges should be documented in the agency's assessment of risk as discussed in OMB Circular A-123, the US Government Accountability Office's (GAO) Green Book, and NIST SP 800-37/800-39

### **Measuring ITSM**

13 Performance Metrics Performance metrics demonstrate how fast or slow something is happening Some processes directly reference speed in their objective such as Incident Management which aims to "restore normal service operation as quickly as possible" making performance measures especially important (Source ITIL Service Operation 2011

### **THE FEDERAL AVIATION ADMINISTRATION**

principles and to conduct configuration management activities Configuration management planning and management occurs throughout all life-cycle phases Documentation of the planning process and development of the Configuration Management Plan is required to formalize involvement and ensure continuity of configuration management practices at

### **Maturity Measures - Configuration Management**

Inputs include CI level metrics and client satisfaction ratings Tools include tracking systems and their metrics Outputs include formal reports with

metrics on CI status and client feedback 42211 Objectives Define objectives of the CI Configuration Management Process (CMS) 3 1 3 3 3 1 2 5 2  
Clearly detailed objectives for CI

### **2010 CM CMMI Paper.ppt**

- Reasons for Configuration Management (CM) - CM Concepts Formal CM - Formal Baselines and Configuration Items (CIs) - Configuration Control Boards (CCBs) Supported with Technical Review Boards (TRBs) - Change Control - CM Audits and Status Accounting Internal CM - Internal Baselines - CM of Design, Code, Hardware Items, Test

### **FY17 DHS Information Security Performance Plan**

OFFICE OF CHIEF INFORMATION SECURITY OFFICER DEPARTMENT OF HOMELAND SECURITY FY17 INFORMATION SECURITY PERFORMANCE PLAN 1 Version 10, December 31, 2016 ii Document Change History

### **Diminishing Manufacturing Sources and Material Shortages ...**

- Define DMSMS support metrics to measure the effectiveness of a criteria calls for all configuration management data to be turned over to the Government The Product Support Integrator management process discussed in section 31 or to the intensity levels discussed in section, 311

### **Configuration Management: Using COBIT 5**

configuration management and can be used effectively in conjunction with ITIL resources The book provides some good points for IT managers, configuration managers and IS auditors to consider when implementing or evaluating the configuration management model, including policies and metrics related to configuration management Editor's Note

### **Yale University Change Management Process Guide**

The scope of this document is to define the Change Management Process, and process inputs from, and outputs to, other process areas Other service management areas are detailed in separate documentation This document includes the necessary components of the Process that have been confirmed for the organization Change Management Overview